

## Notice of Nondiscrimination and Accessibility Services

Stop & Shop Pharmacy complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Stop & Shop Pharmacy does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Stop & Shop Pharmacy provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Drug information in large print formats
- Free language services through a qualified interpreter to people whose primary language is not English

If you have questions related to these services that cannot be answered by the pharmacy staff, please contact the Manager of Pharmacy Compliance by mail: 1149 Harrisburg Pike, Carlisle PA 17013; by phone: 717-960-5776; by fax: 717-960-8316; or by email: [AUSA.PharmacyCompliance.Group@ahold.com](mailto:AUSA.PharmacyCompliance.Group@ahold.com)

If you believe that Stop & Shop Pharmacy has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Manager of Pharmacy Compliance by mail: 1149 Harrisburg Pike, Carlisle PA 17013; by phone: 717-960-5776; by fax: 717-960-8316; or by email:

[AUSA.PharmacyCompliance.Group@ahold.com](mailto:AUSA.PharmacyCompliance.Group@ahold.com)

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201; 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at

<http://www.hhs.gov/ocr/office/file/index.html>.

**Español (Spanish):** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-717-960-5776 (TTY: 1-717-960-5776).

**繁體中文 (Chinese):** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-717-960-5776 (TTY: 1-717-960-5776)。

**Français (French):** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-717-960-5776 (ATS : 1-717-960-5776).

**Tagalog (Tagalog – Filipino):** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-717-960-5776 (TTY: 1-717-960-5776).

**Tiếng Việt (Vietnamese):** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-717-960-5776 (TTY: 1-717-960-5776).

**한국어 (Korean):** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-717-960-5776 (TTY: 1-717-960-5776) 번으로 전화해 주십시오.

**Deutsch (German):** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-717-960-5776 (TTY: 1-717-960-5776).

**Arabic (Arabic):** (رقم هاتف الصم والبكم: 1-717-960-5776-ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-717-960-5776).

**Русский (Russian):** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-717-960-5776 (телетайп: 1-717-960-5776).

**አማርኛ (Amharic):** ማሳሰቢያ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም አርዳታ ድርጅቶች፣ በነጻ ሊያገለግሉት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-717-960-5776 (መስማት ለተሳናቸው: 1-717-960-5776)።

**Italiano (Italian):** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-717-960-5776 (TTY: 1-717-960-5776).

**Português (Portuguese):** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-717-960-5776 (TTY: 1-717-960-5776).

**ગુજરાતી (Gujarati):** સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-717-960-5776 (TTY: 1-717-960-5776).

**Polski (Polish):** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-717-960-5776 (TTY: 1-717-960-5776).

**Kreyòl Ayisyen (French Creole):** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-717-960-5776 (TTY: 1-717-960-5776).

Updated 1/1/17